

Subject: Update: Account Security

Hi <<Customer>>,

This is not a new security issue, we are following up to provide you with more information regarding the email we sent on <<Date>> with the subject line "ACTION REQUIRED: Reset Your Password"

What Happened

It was discovered that your Rent the Runway account was accessed by an unknown party between December 25, 2016 and February 23, 2017.

What Information Was Involved

The information that may have been accessed includes: email address, first name, last name, birthday and mailing address. We do not store credit cards, so your credit card information was not exposed.

What We Are Doing

We have temporarily locked your account and reset your password for your safety. We are continuing to monitor this situation and are implementing new security measures to protect against this type of incident in the future.

What You Can Do

If you have not already done so, you may unlock your Rent the Runway account by resetting your password [here](#) or follow these steps: 1) Visit Rent the Runway 2) Click "Sign In" at the upper right 3) Select "Forgot?" in the pop-up 4) Follow the prompts to reset your password.

For More Information

If you have questions or believe you have experienced any adverse incidents as a result of this breach, contact us at help@renttherunway.com or by phone at 1.800.509.0842

We're sorry for the inconvenience,
Rent the Runway